

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
great neck	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	1	0	
		Project Independence		2	0	
	Project Independence			2	0	
great neck				2	0	
searingtown	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
searingtown				1	1.0	
AL BERTSON	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
AL BERTSON				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	5	0	
		Community Services		8	0.1	
		Community Services			8	0.1
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
			Animal Sh - Surrender a dog	1	0	
		Animal Shelter		2	0	
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code - From Transfer	1	0	
			Code - Garbage	1	0	
			Code - Licensing	1	0	
			Code - Noise	1	0	
			Code - Overgrown Vegetation	1	10.0	
			Code - Signs	1	0	
		Code Enforcement			6	1.7
		Department of Public Safety			10	1.0
		Department of Public Works	Highway Department	Hwy - Catch Basin	3	1.3
	Hwy - Dead Animal Pickup			3	1.3	
	Hwy - Pothole			1	1.0	
	Hwy - Street Drainage / Flooding			1	1.0	
	Hwy - Street Sign - Repair / Replace			2	1.5	
	Hwy - Street Sweeping / Cleaning			1	0	
	Hwy - Tree Branch / Debris Pickup			3	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Tree Planting	5	0	
			Hwy - Tree Trimming / Removal Inspection	11	0	
		Highway Department			30	0.5
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	5	4.2	
			Street Light - Lights Out (Multiple)	3	2.3	
			Street Light - Mark Out	5	0.8	
			Street Light - On During Day	1	2.0	
			Street Lighting District			15
		Department of Public Works			45	1.1
	Planning and Building Department	Building Department	Bldg - Application Status	3	0.3	
			Bldg - Construction Complaint	1	0	
			Bldg - Illegal Housing	4	0.5	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			9	0.3
	Planning and Building Department			9	0.3	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Household Maintenance	2	0.5	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	1	1.0	
			PI - Program Registration	1	1.0	
			PI - Taxi Service	37	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Volunteer	1	3.0	
		Project Independence			49	0.1
	Project Independence			49	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	5	0.6	
			SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management			6	0.5
		Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department			1	0
	Solid Waste Management			7	0.4	
ALBERTSON				128	0.6	
ASTORIA	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		Animal Shelter			1	1.0
	Department of Public Safety			1	1.0	
ASTORIA				1	1.0	
BALLSTON LAKE	Planning and Building Department	Building Department	Bldg - Application Status	1	0	
		Building Department			1	0
	Planning and Building Department			1	0	
BALLSTON LAKE				1	0	

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September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
			Hwy - Tree Stump Removal	1	2.0	
		Highway Department			2	1.0
		Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District			1	2.0
		Department of Public Works			3	1.3
	Project Independence	Project Independence	PI - Taxi Service	10	0	
		Project Independence			10	0
	Project Independence			10	0	
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0	
		Sustainability Department			1	1.0
	Solid Waste Management			1	1.0	
	BAXTER ESTATES				14	0.4
BETHPAGE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
BETHPAGE				1	0	
BROOKVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter			1	0
	Department of Public Safety			1	0	
BROOKVILLE				1	0	
CARL PLACE	Department of Public Works	Department of Public Works	DPW - Road Project	1	0	
		Department of Public Works			1	0
	Department of Public Works			1	0	
CARL PLACE				1	0	
CARLE PLACE	Community Services	Community Services	CommSvc - From Transfer	1	1.0	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services			5	0.2
	Community Services			5	0.2	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0	
			Animal Sh - Misc	1	4.0	
		Animal Shelter			3	1.3
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	2.3	
			Code - Overgrown Vegetation	1	19.0	
			Code - Property Maintenance	2	3.0	
			Code - Unlawful Property Use	1	9.0	
		Code Enforcement			7	5.9

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September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>3.0</b>
		<b>Department of Public Safety</b>		<b>11</b>	<b>4.4</b>
	Department of Public Works	Department of Public Works	DPW - Road Project	15	0
		<b>Department of Public Works</b>		<b>15</b>	<b>0</b>
		Highway Department	Hwy - Catch Basin	3	0.7
			Hwy - Complaint - Highway Employee / Vehicle	1	0
			Hwy - Curb Repair	1	5.0
			Hwy - Dead Animal Pickup	1	4.0
			Hwy - Grass Cut / Mow	2	0.5
			Hwy - Miscellaneous	3	2.3
			Hwy - Pothole	1	2.0
			Hwy - Street Drainage / Flooding	4	0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - Remove	1	0
			Hwy - Street Sign - Repair / Replace	5	0.6
			Hwy - Tree Branch / Debris Pickup	2	1.5
			Hwy - Tree Planting	2	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	4	0.8
		<b>Highway Department</b>		<b>32</b>	<b>0.9</b>
		Street Lighting District	Street Light - Fixture Problem	1	3.0
			Street Light - Light Out (Single)	9	4.8
			Street Light - Lights Out (Multiple)	3	6.7
			Street Light - Mark Out	7	2.4
			Street Light - Misc Problems	1	0
			Street Light - On During Day	4	4.2
			Street Light - Pole Problem	2	0
		<b>Street Lighting District</b>		<b>27</b>	<b>3.7</b>
	<b>Department of Public Works</b>			<b>74</b>	<b>1.8</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>2.0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	7	3.0
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	0
			Bldg - Housing Complaint	1	3.0

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September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	2.0	
			Bldg - Suspect Work Without a Permit	1	8.0	
		Building Department			13	2.8
	Planning and Building Department			13	2.8	
	Project Independence	Project Independence	PI - Financial Assistance	1	0	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	1	5.0	
			PI - Program Registration	1	0	
			PI - Taxi Service	5	0.2	
		Project Independence			13	0.5
		Project Independence			13	0.5
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	3.0	
			SWMA - Rain Barrel	1	7.0	
		Sustainability Department			2	5.0
	Solid Waste Management			2	5.0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1	0
	Supervisor's Office			1	0	
	CARLE PLACE				121	1.9
	EAST HILLS	Department of Public Safety	Code Enforcement	Code - Licensing	1	0
Code - Signs				1	1.0	
Code Enforcement			2	0.5		
Department of Public Safety			2	0.5		
Project Independence		Project Independence	PI - Caregiver Support	2	2.0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	6.0	
			PI - Taxi Service	25	0	
			PI - Taxi Service Cancellation	6	0	
			PI - Transportation/Mobility Mgmt Info	4	0.5	
		Project Independence			42	0.3
Project Independence			42	0.3		
Supervisor's Office		Supervisor's Office	SupV - Airplane	1	0	
			SupV - Complaint - Other Employee	1	1.0	
		Supervisor's Office			2	0.5
Supervisor's Office			2	0.5		
EAST HILLS				46	0.3	
EAST WILLISTON		Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	18.0
			Cat Shelter			1
	Department of Public Safety			1	18.0	

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September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	4	0
		Project Independence		7	0.1
	Project Independence			7	0.1
EAST WILLISTON			9	2.2	
FARMINGDALE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
FARMINGDALE			1	1.0	
FLORA PARK	Project Independence	Project Independence	PI - Miscellaneous	1	7.0
		Project Independence		1	7.0
	Project Independence			1	7.0
FLORA PARK			1	7.0	
FLORAL PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	6.0
			PI - Taxi Service	23	0.1
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		28	0.3
	Project Independence			28	0.3
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
FLORAL PARK			34	0.3	

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September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CENTER	Department of Public Works	Highway Department	Hwy - Street Painting	12	0
		<b>Highway Department</b>		<b>12</b>	<b>0</b>
		<b>Department of Public Works</b>		<b>12</b>	<b>0</b>
	<b>FLORAL PARK CENTER</b>			<b>12</b>	<b>0</b>
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Garbage	1	4.0
			Code - Miscellaneous	1	6.0
		<b>Code Enforcement</b>		<b>3</b>	<b>3.3</b>
	<b>Department of Public Safety</b>			<b>3</b>	<b>3.3</b>
	Department of Public Works	Highway Department	Hwy - Street Painting	8	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>10</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>10</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>FLORAL PARK CENTRE</b>			<b>15</b>	<b>0.7</b>
FLOWER HILL	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	5.0
			<b>Parks and Recreation Department</b>	<b>1</b>	<b>5.0</b>
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	7	0
		<b>Project Independence</b>		<b>9</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>9</b>	<b>0.1</b>
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
	<b>FLOWER HILL</b>			<b>16</b>	<b>0.4</b>

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September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
FRANKLIN SQUARE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	<b>FRANKLIN SQUARE</b>			<b>1</b>	<b>0</b>
GARDEN CITY	Department of Public Works	Street Lighting District	Street Light - On During Day	1	5.0
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Program Registration	1	8.0
			PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>2</b>	<b>4.0</b>
	<b>Project Independence</b>			<b>2</b>	<b>4.0</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
	<b>GARDEN CITY</b>			<b>4</b>	<b>3.2</b>
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	19	0.1
		<b>Community Services</b>		<b>19</b>	<b>0.1</b>
	<b>Community Services</b>			<b>19</b>	<b>0.1</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	7.0
			Animal Sh - Dog Defecation	1	12.0
			Animal Sh - Menacing or Harrassing Dog	1	4.0
		<b>Animal Shelter</b>		<b>3</b>	<b>7.7</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0
				<b>1</b>	<b>0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	5.0
			Code - Court	1	0
			Code - Drop Off Bin	2	0
			Code - Garbage	4	2.8
			Code - Miscellaneous	1	3.0
			Code - No Plates / Inoperable Vehicle	1	7.0
			Code - Noise	3	1.7
			Code - Overgrown Vegetation	1	0
			Code - Property Maintenance	1	4.0
			Code - Sidewalk Obstruction	2	0.5
		<b>Code Enforcement</b>		<b>17</b>	<b>2.1</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0
			Prkg Enfrc - Parking Violations Complaint	5	2.8
		<b>Parking Enforcement</b>		<b>6</b>	<b>3.5</b>
	<b>Department of Public Safety</b>			<b>27</b>	<b>3.0</b>
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	11.0
			Hwy - Catch Basin	2	4.0



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September 2012

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GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	0	
			Hwy - Grass Cut / Mow	1	0	
			Hwy - Manhole Repair	1	0	
			Hwy - Miscellaneous	1	0	
			Hwy - Pothole	1	1.0	
			Hwy - Street Drainage / Flooding	3	0.3	
			Hwy - Street Sign - Repair / Replace	3	2.7	
			Hwy - Street Sweeping / Cleaning	1	4.0	
			Hwy - Tree Branch / Debris Pickup	13	0.6	
			Hwy - Tree Fallen - Emergency	3	2.0	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Stump Removal	4	0	
			Hwy - Tree Trimming / Removal Inspection	17	0.1	
			Highway Department			55
		Street Lighting District	Street Light - Cycles On / Off	3	3.3	
			Street Light - Fixture Problem	2	0	
			Street Light - Light Out (Single)	8	3.1	
			Street Light - Lights Out (Multiple)	1	0	
			Street Light - Mark Out	4	1.5	
			Street Light - On During Day	4	2.0	
			Street Light - Pole Problem	1	4.0	
		Street Lighting District			23	2.3
		Department of Public Works			78	1.3
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	1.0
				OIC - Inter Municipal SR	5	1.0
			Inter Municipal Affairs			8
		Inter Municipal Affairs			8	1.0
	Planning and Building Department	Building Department	Bldg - Application Status	2	5.0	
			Bldg - Illegal Housing	3	0	
		Building Department			5	2.0
	Planning and Building Department			5	2.0	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Caregiver Support	1	1.0	
			PI - Household Maintenance	4	2.0	
			PI - Membership Registration	6	0	
			PI - Miscellaneous	3	0.7	
			PI - Taxi Service	84	0.1	
			PI - Taxi Service Cancellation	10	0	
		Project Independence			109	0.2

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Project Independence			109	0.2
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
		Supervisor's Office	SupV - Airplane	1	0
			SupV - Complaint - Other Employee	1	2.0
			SupV - Helicopter	2	0
			SupV - Thank You from Constituent	2	0
		Supervisor's Office		6	0.3
	Supervisor's Office			7	0.3
GARDEN CITY PARK			253	0.9	
GARDEN CITY park	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			1	0
GARDEN CITY park			1	0	
GEAT NECK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
GEAT NECK			1	0	
GLEN COVE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
GLEN COVE			2	0	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Court	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
GLENWOOD LANDING			2	0	
GRADEN CITY	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GRADEN CITY			1	0	
GRAET NEXK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GRAET NEXK			1	0	

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September 2012

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GREAT ENCK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
	GREAT ENCK			1	0	
GREAT LA	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
	GREAT LA			1	0	
GREAT NECK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services		2	0	
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0.5	
			Animal Sh - Lost Animal	7	0.3	
			Animal Sh - Menacing or Harrassing Dog	1	1.0	
			Animal Sh - Unleashed - Stray Dog	1	3.0	
		Animal Shelter		11	0.6	
		Cat Shelter	Cat Shelter - Feral Cats	5	4.4	
			Cat Shelter		5	4.4
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	5.0	
			Code - Court	4	0	
			Code - Fence	1	6.0	
			Code - From Transfer	1	0	
			Code - Heat / Air Conditioning	1	3.0	
			Code - Lights	1	5.0	
			Code - Miscellaneous	3	2.0	
			Code - No Plates / Inoperable Vehicle	1	10.0	
			Code - Noise	3	7.0	
			Code - Odor	1	1.0	
			Code - Overgrown Vegetation	1	1.0	
			Code - Property Maintenance	1	5.0	
			Code - Tree Removal	2	2.0	
			Code - Unlawful Property Use	1	0	
			Code Enforcement		22	3.0
			Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0
		Prkg Enfrc - Parking Violations Complaint		4	1.5	
		Parking Enforcement		5	1.2	
		Department of Public Safety			43	2.4
	Department of Public Works	Department of Public Works	DPW - Road Project	1	7.0	
		Department of Public Works		1	7.0	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	7.0	
			Hwy - Curb Repair	2	0.5	
			Hwy - Miscellaneous	1	8.0	
			Hwy - Pothole	1	5.0	
			Hwy - Street Painting	3	0	
			Hwy - Street Sign - New Request	3	0	
			Hwy - Street Sign - Remove	1	0	
			Hwy - Street Sign - Repair / Replace	6	0	
			Hwy - Street Sweeping / Cleaning	1	2.0	
			Hwy - Tree Branch / Debris Pickup	6	1.2	
			Hwy - Tree Fallen - Emergency	2	1.5	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	4	1.8	
			Hwy - Tree Trimming / Removal Inspection	10	0.3	
			Highway Department			42
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	5	4.0	
			Street Light - Lights Out (Multiple)	3	0.3	
			Street Light - Mark Out	6	1.8	
			Street Light - Misc Problems	1	0	
			Street Light - On During Day	5	1.0	
		Street Lighting District			21	1.8
		Department of Public Works			64	1.4
		Housing Authority	Housing Authority	Housing - Misc Carpentry	1	1.0
			Housing Authority		1	1.0
		Housing Authority			1	1.0
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0
				OIC - Inter Municipal SR	3	2.3
	Inter Municipal Affairs		5	1.4		
	Inter Municipal Affairs			5	1.4	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	3.0	
		Parks and Recreation Department		1	3.0	
	Parks and Recreation Department			1	3.0	
	Planning and Building Department	Building Department	Bldg - Application Status	2	3.5	
			Bldg - Illegal Housing	2	0	
		Building Department		4	1.8	
		Planning Department	Planning - Request for Flood Map	1	5.0	
		Planning Department		1	5.0	
	Planning and Building Department			5	2.4	
	Project Independence	Project Independence	PI - Call Back Request	4	0.8	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Caregiver Support	1	2.0
			PI - Financial Assistance	1	2.0
			PI - Health and Mental Health	37	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	7	0
			PI - Miscellaneous	6	0.7
			PI - Program Registration	9	0.1
			PI - Taxi Service	176	0.1
			PI - Taxi Service Cancellation	15	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
			PI - Volunteer	1	0
	Project Independence			259	0.1
	Project Independence			259	0.1
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
GREAT NECK				381	0.6
GREAT NECK ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works			1	4.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Program Registration	1	0
			PI - Taxi Service	9	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		15	0.1
	Project Independence			15	0.1
GREAT NECK ESTATES				18	0.3
GREAT NECK NY	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GREAT NECK NY				1	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			2	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	2	2.0
		Inter Municipal Affairs		3	2.3
	Inter Municipal Affairs			3	2.3
	Project Independence	Project Independence	PI - Call Back Request	7	1.3
			PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	50	0
			PI - Membership Registration	11	0
			PI - Miscellaneous	1	1.0
			PI - Program Registration	5	0.2
			PI - Taxi Service	97	0.1
			PI - Taxi Service Cancellation	11	0
			PI - Taxi Service Complaint	2	0.5
			PI - Transportation/Mobility Mgmt Info	2	1.5
		Project Independence		187	0.1
	Project Independence			187	0.1
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	5	0
		Supervisor's Office		6	0
	Supervisor's Office			6	0
GREAT NECK PLAZA				201	0.1
GREENVALE	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	3.0
			Code - Court	1	0
			Code - Garbage	1	0
			Code - Property Maintenance	1	0
		Code Enforcement		4	0.8
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			5	0.8
Department of Public	Highway Department	Hwy - Catch Basin	1	5.0	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
GREENVALE	Works	Highway Department	Hwy - Pothole	1	0	
			Hwy - Street Drainage / Flooding	1	1.0	
			Hwy - Street Sign - Repair / Replace	1	7.0	
		Highway Department			4	3.2
		Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District			1	0
		Department of Public Works			5	2.6
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
	Inter Municipal Affairs			1	0	
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
		Building Department			1	1.0
	Planning and Building Department			1	1.0	
	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
		Project Independence			1	3.0
	Project Independence			1	3.0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
		311 Call Center			1	0
	Supervisor's Office			1	0	
	GREENVALE				14	1.5
Great Neck	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0	
		Parking Enforcement			1	5.0
	Department of Public Safety			1	5.0	
Great Neck				1	5.0	
HAUPPAUGE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		Animal Shelter			1	2.0
	Department of Public Safety			1	2.0	
HAUPPAUGE				1	2.0	
HERRICKS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0	
		Adminstrative Services			1	1.0
		Adminstrative Services			1	1.0
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services			7	0
	Community Services			7	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0	
			Animal Sh - Unleashed - Stray Dog	1	4.0	
		Animal Shelter			2	2.5
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter			2	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	4.0	
			Code - Signs	1	5.0	
		Code Enforcement			2	4.5
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
		Parking Enforcement			1	0
	Department of Public Safety			7	2.0	
	Department of Public Works	Highway Department	Hwy - Catch Basin	4	3.8	
			Hwy - Miscellaneous	1	0	
			Hwy - Pothole	1	4.0	
			Hwy - Street Drainage / Flooding	1	1.0	
			Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Street Sweeping / Cleaning	3	1.0	
			Hwy - Tree Branch / Debris Pickup	2	1.0	
			Hwy - Tree Fallen - Emergency	1	1.0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	7	0	
		Highway Department			23	1.1
		Street Lighting District	Street Light - Light Out (Single)	2	0	
		Street Lighting District			2	0
	Department of Public Works			25	1.0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
			Bldg - Illegal Housing	3	0	
			Bldg - Inspection Request	1	0	
		Building Department			5	0.2
	Planning and Building Department			5	0.2	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Caregiver Support	2	1.5	
			PI - Household Maintenance	2	0.5	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	0	
			PI - Program Registration	1	1.0	
			PI - Taxi Service	23	0.3	
			PI - Taxi Service Cancellation	1	0	
			PI - Taxi Service Complaint	1	3.0	
			PI - Transportation/Mobility Mgmt Info	2	0.5	
		Project Independence			36	0.4
		Project Independence			36	0.4
HERRICKS			81	0.7		



# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
HICKVILLE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	HICKVILLE			1	0
KENSINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0
			PI - Membership Registration	1	0
			PI - Taxi Service	14	0
			PI - Taxi Service Complaint	2	0.5
			PI - Transportation/Mobility Mgmt Info	2	1.0
			Project Independence		20
	Project Independence			20	0.3
KENSINGTON			21	0.3	
KINGS POINT	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Program Registration	1	0
			PI - Taxi Service	20	0.0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
			Project Independence		24
	Project Independence			24	0.0
KINGS POINT			24	0.0	
LAKE SUCCESS	Project Independence	Project Independence	PI - Program Registration	1	0
			PI - Taxi Service	2	0
		Project Independence		3	0
	Project Independence			3	0
LAKE SUCCESS			3	0	
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	3	3.7
		Adminstrative Services		3	3.7
		Adminstrative Services			3
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0
			Community Services		7
		Community Services			7
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Dog Defecation	1	10.0
			Animal Sh - Found Animal	2	1.0
			Animal Sh - Sign	1	3.0
		Animal Shelter		5	3.0
		Cat Shelter	Cat Shelter - Feral Cats	3	0
		Cat Shelter		3	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	7.7	
			Code - Court	8	0	
			Code - Garbage	1	1.0	
			Code - Licensing	2	0	
			Code - Miscellaneous	2	0	
			Code - No Plates / Inoperable Vehicle	1	0	
			Code - Noise	3	3.7	
			Code - Overgrown Vegetation	2	10.0	
			Code - Property Maintenance	3	3.7	
			Code - Signs	8	3.8	
			Code - Tree Removal	1	0	
			Code - Unlawful Property Use	1	2.0	
			Code - Water Flow / Accumulation	1	1.0	
			Code Enforcement			36
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	3.8	
		Parking Enforcement			5	3.8
	Department of Public Safety			49	2.7	
	Department of Public Works	Department of Public Works	DPW - Road Project	2	2.0	
			Department of Public Works			2
		Highway Department	Hwy - Animal Sign - New Request	1	0	
			Hwy - Bee's Nest Removal	1	6.0	
			Hwy - Catch Basin	1	1.0	
			Hwy - Miscellaneous	1	4.0	
			Hwy - Pothole	3	1.3	
			Hwy - Street Drainage / Flooding	2	5.0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - New Request	2	0	
			Hwy - Street Sign - Repair / Replace	7	2.6	
			Hwy - Street Sweeping / Cleaning	3	3.3	
			Hwy - Tree Branch / Debris Pickup	8	1.4	
			Hwy - Tree Fallen - Emergency	1	0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	7	0	
		Highway Department			40	1.6
		Street Lighting District	Street Light - Cable Break	1	5.0	
			Street Light - Cycles On / Off	1	2.0	
			Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	9	1.9	
			Street Light - Lights Out (Multiple)	2	3.5	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	27	2.6	
			Street Light - On During Day	2	7.5	
		Street Lighting District			43	2.7
		Department of Public Works			85	2.2
	Housing Authority	Housing Authority	Housing - High Priority SR	1	6.0	
			Housing - Misc Construction	1	0	
			Housing - Misc SR	4	6.0	
			Housing - Plumbing	1	4.0	
		Housing Authority			7	4.9
		Housing Authority			7	4.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	3	0.7	
		Inter Municipal Affairs			4	0.5
		Inter Municipal Affairs			4	0.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	3.5	
		Parks and Recreation Department			2	3.5
		Parks and Recreation Department			2	3.5
	Planning and Building Department	Building Department	Bldg - Application Status	4	3.2	
			Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	3	3.3	
		Building Department			8	2.9
		Planning and Building Department			8	2.9
	Project Independence	Project Independence	PI - Call Back Request	6	0.8	
			PI - Health and Mental Health	5	0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	2	0	
			PI - Program Registration	3	1.0	
			PI - Taxi Service	49	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Taxi Service Complaint	1	0	
		Project Independence			70	0.1
		Project Independence			70	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management			1	0
	Solid Waste Management			1	0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
		311 Call Center			1	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	19	0
		Supervisor's Office		20	0
	Supervisor's Office			21	0
MANHASSET				257	1.6
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
			Hwy - Pothole	1	0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		4	0
		Street Lighting District	Street Light - Fixture Problem	1	0
		Street Lighting District		1	0
		Department of Public Works		5	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	MANHASSET HILLS				6
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	2	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	11.0
		Animal Shelter		2	6.0
		Cat Shelter	Cat Shelter - Feral Cats	3	7.0
		Cat Shelter		3	7.0
		Code Enforcement	Code - Signs	1	0
		Code Enforcement		1	0
		Department of Public Safety			6
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	2	6.0
		Street Lighting District		2	6.0
	Department of Public Works			2	6.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	13	0
			PI - Household Maintenance	1	5.0
			PI - Membership Registration	3	0
			PI - Program Registration	1	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	33	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		53	0.1
	Project Independence		53	0.1	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
		Supervisor's Office		2	0
	Supervisor's Office		2	0	
				67	0.8
MERRICK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
		Department of Public Safety		1	1.0
			1	1.0	
MINELOA	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		1	0
		Project Independence		1	0
			1	0	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Misc SR	2	11.0
			CommSvc - Seasonal Programs Registration	6	0
		Community Services		10	2.2
	Community Services		10	2.2	
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
		Code Enforcement	Code - Licensing	1	0
		Code Enforcement		1	0
	Department of Public Safety		2	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
			Parks and Recreation Department		1
	Parks and Recreation Department		1	3.0	
	Project Independence	Project Independence	PI - Call Back Request	5	0.2
			PI - Caregiver Support	2	0
			PI - Food and Hunger	1	1.0
			PI - Health and Mental Health	2	1.0
			PI - Household Maintenance	10	1.1
			PI - Membership Registration	13	0
			PI - Miscellaneous	4	1.2

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Project Independence	Project Independence	PI - Program Registration	6	3.7
			PI - Taxi Service	103	0.0
			PI - Taxi Service Cancellation	12	0
			PI - Taxi Service Complaint	3	0.3
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Volunteer	1	0
		Project Independence			163
	Project Independence			163	0.3
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	1.0
		Solid Waste Management		1	1.0
		Sustainability Department	SWMA - Compost	1	2.0
			SWMA - Rain Barrel	1	0
		Sustainability Department		2	1.0
	Solid Waste Management			3	1.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
MINEOLA				181	0.4
MNAHASSET	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
MNAHASSET				1	2.0
MONTAUK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
MONTAUK				1	0
MUNSEY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		3	0.3
		Community Services			3
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		2	1.0
	Department of Public Safety			2	1.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		2	0.5
Department of Public Works			2	0.5	

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
MUNSEY PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0
		Supervisor's Office		2	0
	Supervisor's Office			2	0
	MUNSEY PARK			9	0.4
N NEW HYDE PARI	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
N NEW HYDE PARI				1	2.0
N NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			2	0.5
N NEW HYDE PARK				2	0.5
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	4.0
		Adminstrative Services		1	4.0
	Adminstrative Services			1	4.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		4	0
	Community Services			4	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	2.0
			Animal Sh - Menacing or Harrassing Dog	1	1.0
			Animal Sh - Sign	1	3.0
		Animal Shelter		3	2.0
		Code Enforcement	Code - Basketball Stanchion	1	0
			Code - Court	1	0
			Code - Garbage	5	3.4
			Code - Miscellaneous	1	0
			Code - No Plates / Inoperable Vehicle	3	1.7
			Code - Overgrown Vegetation	2	2.5
			Code - Property Maintenance	11	1.1
			Code - Sidewalk Obstruction	1	0
			Code - Unlawful Property Use	2	0
			Code Enforcement		27
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0
		Parking Enforcement		1	7.0
	Department of Public Safety			31	1.7
	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	0
			Hwy - Dead Animal Pickup	1	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	1.0	
			Hwy - Pothole	1	1.0	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Painting	16	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	31	0.5	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Branch / Debris Pickup	5	0.8	
			Hwy - Tree Trimming / Removal Inspection	8	0	
		Highway Department			68	0.3
		Street Lighting District	Street Light - Cycles On / Off	2	6.5	
			Street Light - Light Out (Single)	6	1.2	
			Street Light - On During Day	1	3.0	
		Street Lighting District			9	2.6
		Department of Public Works			77	0.6
		Housing Authority	Housing Authority	Housing - Appliance	1	1.0
	Housing - High Priority SR			1	0	
	Housing - Misc Carpentry			1	7.0	
	Housing - Misc SR			4	0.8	
	Housing - Plumbing			3	2.3	
	Housing Authority			10	1.8	
	Housing Authority			10	1.8	
	Planning and Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Housing Complaint	1	4.0	
			Bldg - Illegal Housing	5	4.4	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			8	3.2
	Planning and Building Department			8	3.2	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Financial Assistance	1	1.0	
			PI - Membership Registration	6	0	
			PI - Miscellaneous	2	4.5	
			PI - Program Registration	2	0.5	
			PI - Taxi Service	35	0	
		Project Independence			47	0.3
	Project Independence			47	0.3	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0	
		Solid Waste Management		1	2.0	
	Solid Waste Management			1	2.0	



# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Complaint - Other Employee	1	4.0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		3	1.3
	Supervisor's Office		3	1.3	
NEW CASSEL				182	0.9
NEW HDYE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
		Building Department		1	3.0
Planning and Building Department			1	3.0	
NEW HDYE PARK				2	1.5
NEW HTDE PARK	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
NEW HTDE PARK				1	5.0
NEW HYDE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
NEW HYDE				1	0
NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	3.0
			CommSvc - Seasonal Programs Registration	15	0.1
		Community Services		16	0.3
	Community Services			16	0.3
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Sh - Menacing or Harrassing Dog	1	26.0
		Animal Shelter		2	13.5
		Cat Shelter	Cat Shelter - Feral Cats	1	0
				1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	10.0
			Code - Court	2	0
			Code - Miscellaneous	2	0.5
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Noise	1	0
			Code - Property Maintenance	1	5.0
		Code Enforcement		8	2.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			12	3.6
	Department of Public	Highway Department	Hwy - Catch Basin	3	3.0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Works	Highway Department	Hwy - Grass Cut / Mow	1	2.0	
			Hwy - Miscellaneous	1	0	
			Hwy - Street Drainage / Flooding	3	0	
			Hwy - Street Painting	7	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	5	0	
			Hwy - Tree Branch / Debris Pickup	4	0.5	
			Hwy - Tree Stump Removal	3	0	
			Hwy - Tree Trimming / Removal Inspection	19	1.8	
		Highway Department			47	1.0
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Fixture Problem	1	9.0	
			Street Light - Light Out (Single)	3	2.3	
			Street Light - Mark Out	3	4.0	
			Street Light - On During Day	5	3.6	
			Street Light - Pole Problem	1	5.0	
		Street Lighting District			14	3.6
		Department of Public Works			61	1.6
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	2.4
			Inter Municipal Affairs			5
		Inter Municipal Affairs			5	2.4
	Planning and Building Department	Building Department	Bldg - Application Status	2	2.5	
			Bldg - Illegal Housing	3	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			6	0.8
	Planning and Building Department			6	0.8	
	Project Independence	Project Independence	PI - Household Maintenance	3	3.3	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	4	4.0	
			PI - NORC SR	4	0	
			PI - Program Registration	5	1.6	
			PI - Taxi Service	55	0.1	
			PI - Taxi Service Cancellation	5	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	5	1.0	
		Project Independence			86	0.6
	Project Independence			86	0.6	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0	
		Solid Waste Management			2	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0
		Sustainability Department		1	5.0
	Solid Waste Management			3	1.7
	Supervisor's Office	Supervisor's Office	SupV - Airplane	62	0
			SupV - Helicopter	2	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		65	0
	Supervisor's Office			65	0
NEW HYDE PARK			254	0.9	
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Catch Basin	1	3.0
			Hwy - Grass Cut / Mow	1	0
			Hwy - Miscellaneous	1	0
			Hwy - Pothole	1	5.0
			Hwy - Tree Fallen - Emergency	1	1.0
		Highway Department		5	1.8
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	2	0
		Street Lighting District		3	0
	Department of Public Works			8	1.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
NO NEW HYDE PARK			9	1.1	
NORTH HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Membership Registration	5	0
			PI - Taxi Service	57	0
			PI - Taxi Service Cancellation	3	0
			PI - Taxi Service Complaint	1	0
Project Independence		66	0		
Project Independence			66	0	
NORTH HILLS			69	0	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Seasonal Programs Registration	15	0
		Community Services		17	0
	Community Services			17	0
	Department of Public	Animal Shelter	Animal Sh - Injured Dog	1	19.0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	2	2.5	
			Animal Sh - Misc	1	6.0	
			Animal Sh - Unleashed - Stray Dog	1	20.0	
		Animal Shelter			5	10.0
		Cat Shelter	Cat Shelter - Feral Cats	7	0	
		Cat Shelter			7	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	1.0	
			Code - Basketball Stanchion	1	0	
			Code - Building Permit	1	1.0	
			Code - Commercial Vehicle stored on Residential Property	1	4.0	
			Code - Court	2	0	
			Code - Garbage	3	0.3	
			Code - Graffiti	1	0	
			Code - Handicap Parking	1	0	
			Code - Noise	1	1.0	
			Code - Overgrown Vegetation	4	2.2	
			Code - Property Maintenance	2	0.5	
			Code - Signs	3	1.3	
			Code - Storage and Display	2	5.0	
			Code Enforcement			23
		Department of Public Safety			35	2.3
		Department of Public Works	Highway Department	Hwy - Basketball Stanchion	1	0
				Hwy - Bee's Nest Removal	3	1.7
	Hwy - Catch Basin			2	4.0	
	Hwy - Dead Animal Pickup			4	1.8	
	Hwy - Grass Cut / Mow			1	2.0	
	Hwy - Miscellaneous			1	0	
	Hwy - Pothole			3	2.0	
	Hwy - Street Drainage / Flooding			4	0.2	
	Hwy - Tree Branch / Debris Pickup			14	1.1	
	Hwy - Tree Fallen - Emergency			5	1.4	
	Hwy - Tree Planting			8	0	
	Hwy - Tree Removal Objection			1	0	
	Hwy - Tree Stump Removal			14	0.9	
	Hwy - Tree Trimming / Removal Inspection			39	0.6	
	Highway Department			100	0.9	
	Street Lighting District		Street Light - Cycles On / Off	2	2.5	
			Street Light - Light Out (Single)	15	2.7	
		Street Light - Lights Out (Multiple)	2	1.0		
		Street Light - Mark Out	10	3.3		

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - On During Day	13	4.2	
			Street Light - Pole Problem	1	5.0	
		Street Lighting District			43	3.3
		Department of Public Works			143	1.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
	Inter Municipal Affairs			1	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0	
		Parks and Recreation Department			1	2.0
	Parks and Recreation Department			1	2.0	
	Planning and Building Department	Building Department	Bldg - Application Status	5	3.6	
			Bldg - Illegal Housing	2	0	
		Building Department			7	2.6
	Planning and Building Department			7	2.6	
	Project Independence	Project Independence	PI - Flu Shot Registration	1	0	
			PI - Health and Mental Health	14	0	
			PI - Household Maintenance	2	1.0	
			PI - Membership Registration	8	0	
			PI - Miscellaneous	1	1.0	
			PI - NORC SR	6	1.2	
			PI - Program Registration	3	0	
			PI - Taxi Service	55	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	2	1.0	
			Project Independence			95
		Project Independence			95	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	3.0	
			SWMA - Garbage Not Picked Up	4	1.2	
		Solid Waste Management			6	1.8
	Solid Waste Management			6	1.8	
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	2	0	
		311 Call Center			2	0
		Supervisor's Office	SupV - Airplane	8	0	
			SupV - Complaint - Other Employee	3	3.7	
		Supervisor's Office			11	1.0
	Supervisor's Office			13	0.8	
NORTH NEW HYDE PARK				318	1.2	

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
OLD WESTBURY	Project Independence	Project Independence	PI - Household Maintenance	1	2.0
			PI - Membership Registration	2	0
		Project Independence			3
	Project Independence			3	0.7
	OLD WESTBURY				3
PLAINVIEW	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services			1
	Community Services			1	0
	Department of Public Works	Department of Public Works	DPW - Road Project	1	0
		Department of Public Works			1
	Department of Public Works			1	0
	PLAINVIEW				2
PLANDOME	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	4.0
		Animal Shelter			2
	Department of Public Safety			2	2.5
	PLANDOME				2
PLANDOME HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District			1
	Department of Public Works			1	1.0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office			1
	Supervisor's Office			1	0
	PLANDOME HEIGHTS				2
PLANDOME MANOR	Community Services	Community Services	CommSvc - Educational Program	1	7.0
		Community Services			1
	Community Services			1	7.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department			1
	Planning and Building Department			1	0
PLANDOME MANOR				2	3.5
POR WASHINGTON	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	1.0
		Highway Department			1
	Department of Public Works			1	1.0
POR WASHINGTON				1	1.0
PORT WASH	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	2.0
		Highway Department			1
	Department of Public Works			1	2.0
PORT WASH				1	2.0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHIINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
	<b>PORT WASHINGTON</b>			<b>1</b>	<b>0</b>
PORT WASHINGTON	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0
			Adm Svc - PW Parking - Broken Meter	1	0
		<b>Administrative Services</b>		<b>2</b>	<b>0</b>
		<b>Administrative Services</b>		<b>2</b>	<b>0</b>
	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	8	0
		<b>Community Services</b>		<b>9</b>	<b>0</b>
		<b>Community Services</b>		<b>9</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	4	5.0
			Animal Sh - Lost Animal	1	0
			Animal Sh - Unleashed - Stray Dog	1	6.0
		<b>Animal Shelter</b>		<b>6</b>	<b>4.3</b>
		Cat Shelter	Cat Shelter - Feral Cats	3	4.0
				<b>3</b>	<b>4.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	2	0.5
			Code - Basketball Stanchion	1	1.0
			Code - Building Permit	4	0
			Code - Court	5	0
			Code - Fence	1	0
			Code - Garbage	1	4.0
			Code - Licensing	3	0
			Code - Lights	1	0
			Code - Miscellaneous	5	9.4
			Code - Overgrown Vegetation	3	0
			Code - Property Maintenance	4	0
			Code - Sidewalk Obstruction	1	3.0
			Code - Signs	6	6.8
			Code - Tree Removal	1	0
			Code - Unlawful Property Use	1	13.0
		<b>Code Enforcement</b>		<b>39</b>	<b>2.8</b>
		Parking Enforcement	Prkg Enfr - Commercial Parking	1	4.0
			Prkg Enfr - Parking Violations Complaint	8	1.9
		<b>Parking Enforcement</b>		<b>9</b>	<b>2.1</b>
	<b>Department of Public Safety</b>			<b>57</b>	<b>2.9</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	0.5
			Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	2	2.0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Miscellaneous	6	4.2	
			Hwy - Pothole	2	6.0	
			Hwy - Street Painting	3	1.7	
			Hwy - Street Sign - New Request	2	0	
			Hwy - Street Sign - Remove	1	0	
			Hwy - Street Sign - Repair / Replace	9	1.3	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Branch / Debris Pickup	11	1.1	
			Hwy - Tree Fallen - Emergency	3	1.3	
			Hwy - Tree Planting	7	0.1	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	26	0.1	
		Highway Department			77	1.0
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	13	1.4	
			Street Light - Lights Out (Multiple)	1	5.0	
			Street Light - Mark Out	15	2.8	
			Street Light - On During Day	1	5.0	
			Street Light - Pole Problem	2	1.5	
		Street Lighting District			33	2.2
	Department of Public Works			110	1.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	0	
			OIC - Inter Municipal SR	3	1.3	
		Inter Municipal Affairs			7	0.6
	Inter Municipal Affairs			7	0.6	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0	
			Park - Miscellaneous	1	0	
		Parks and Recreation Department			2	0
	Parks and Recreation Department			2	0	
	Planning and Building Department	Building Department	Bldg - Application Status	11	2.8	
			Bldg - Certificate Status	1	0	
			Bldg - Construction Complaint	2	2.0	
			Bldg - Illegal Housing	2	0	
			Bldg - Inspection Request	1	10.0	
			Bldg - Suspect Work Without a Permit	6	5.3	
		Building Department			23	3.3
		Planning Department	Planning - Questions needing Answers	1	4.0	
		Planning Department			1	4.0
	Planning and Building Department			24	3.4	
	Project Independence	Project Independence	PI - Call Back Request	2	0.5	
			PI - Health and Mental Health	47	0.2	



# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Project Independence	Project Independence	PI - Household Maintenance	5	0.4
			PI - Membership Registration	9	0
			PI - Miscellaneous	5	1.4
			PI - Program Registration	1	0
			PI - Taxi Service	201	0
			PI - Taxi Service Cancellation	13	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence			285
	Project Independence			285	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0
		Solid Waste Management		1	4.0
		Sustainability Department	SWMA - Compost	1	6.0
		Sustainability Department		1	6.0
	Solid Waste Management			2	5.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	126	0
			SupV - Complaint - Other Employee	3	0.3
			SupV - Helicopter	4	0
			SupV - Thank You from Constituent	2	0
		Supervisor's Office			135
	Supervisor's Office			135	0.0
PORT WASHINGTON				633	0.7
PORT WASHINGTON NORTH	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services			1
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Pothole	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			3
	Department of Public Works			3	0.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs			2
	Inter Municipal Affairs			2	3.0
	Project Independence	Project Independence	PI - Caregiver Support	1	2.0
			PI - Health and Mental Health	4	0
			PI - Membership Registration	2	0
PI - Miscellaneous			1	3.0	
PI - Program Registration			1	0	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Taxi Service	28	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		38	0.1
	Project Independence			38	0.1
PORT WASHINGTON NORTH				44	0.3
PORT WASHINTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0
		Street Lighting District		1	3.0
Department of Public Works			1	3.0	
PORT WASHINTON				2	2.0
PORT WSAHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WSAHINGTON				1	0
PORT WSHINGTON	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
PORT WSHINGTON				2	0
PORTWASHINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	4.0
		Animal Shelter		1	4.0
	Department of Public Safety			1	4.0
	Project Independence	Project Independence	PI - Taxi Service	7	0
		Project Independence		7	0
Project Independence			7	0	
PORTWASHINGTON				8	0.5
ROLYN HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
ROLYN HEIGHTS				1	0
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Miscellaneous	1	12.0
	Code Enforcement		1	12.0	
	Department of Public Safety			3	4.3
Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		Hwy - Street Drainage / Flooding	1	1.0	

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Works	Highway Department	Hwy - Street Painting	1	7.0	
			Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department			4	2.0
		Street Lighting District	Street Light - Light Out (Single)	1	6.0	
			Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District			2	3.0
		Department of Public Works			6	2.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			2	0.5
	Inter Municipal Affairs			2	0.5	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
		Building Department			1	0
	Planning and Building Department			1	0	
	Project Independence	Project Independence	PI - Household Maintenance	1	0	
			PI - Membership Registration	3	0	
			PI - Taxi Service	17	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Volunteer	1	1.0	
		Project Independence			24	0.0
	Project Independence			24	0.0	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department			1	0
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1	0
	Supervisor's Office			1	0	
ROSLYN				38	0.8	
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
ROSLYN ESTATES				1	0	
ROSLYN HARBOR	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	3.0	
		Animal Shelter			1	3.0
	Department of Public Safety			1	3.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs			1	1.0
	Inter Municipal Affairs			1	1.0	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HARBOR	Project Independence	Project Independence	PI - Miscellaneous	1	7.0	
			PI - Taxi Service	2	0	
		Project Independence		3	2.3	
	Project Independence			3	2.3	
	ROSLYN HARBOR			5	2.2	
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
			Animal Sh - Sign	1	6.0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
		Animal Shelter		3	3.0	
		Cat Shelter	Cat Shelter - Feral Cats	3	0	
		Cat Shelter		3	0	
		Code Enforcement	Code - Court	3	0	
			Code - Fence	1	0	
			Code - Miscellaneous	1	0	
			Code - Overgrown Vegetation	1	0	
			Code - Property Maintenance	1	0	
			Code - Signs	1	0	
			Code - Smoke	1	11.0	
		Code Enforcement		9	1.2	
		Department of Public Safety			15	1.3
		Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	4.0
				Hwy - Catch Basin	2	0
				Hwy - Curb Repair	1	0
				Hwy - Dead Animal Pickup	3	0.7
	Hwy - Miscellaneous			1	1.0	
	Hwy - Pothole			1	3.0	
	Hwy - Street Drainage / Flooding			2	0.5	
	Hwy - Street Sign - Repair / Replace			3	0.7	
	Hwy - Street Sweeping / Cleaning			1	14.0	
	Hwy - Tree Branch / Debris Pickup			9	1.9	
	Hwy - Tree Fallen - Emergency			1	0	
	Hwy - Tree Stump Removal			3	0	
	Hwy - Tree Trimming / Removal Inspection			8	0	
	Highway Department			36	1.2	
	Street Lighting District		Street Light - Light Out (Single)	10	1.2	
			Street Light - Lights Out (Multiple)	4	1.0	
		Street Light - Mark Out	11	1.8		
		Street Light - On During Day	3	2.7		
	Street Lighting District		28	1.6		
	Department of Public Works			64	1.4	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		2	1.0
	Inter Municipal Affairs			2	1.0
	Planning and Building Department	Building Department	Bldg - Application Status	2	5.0
			Bldg - From Transfer	1	0
			Bldg - Inspection Request	1	6.0
		Building Department		4	4.0
	Planning and Building Department			4	4.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	3	0.7
			PI - Program Registration	3	0
			PI - Taxi Service	42	0.0
			PI - Taxi Service Cancellation	2	0
			PI - Taxi Service Complaint	1	3.0
			PI - Transportation/Mobility Mgmt Info	3	0.3
		Project Independence		58	0.1
	Project Independence			58	0.1
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0
		Sustainability Department		1	6.0
	Solid Waste Management			1	6.0
ROSLYN HEIGHTS				144	1.0
ROSLYN HEIGTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
ROSLYN HEIGTS				1	0
RUSSEL GARDENS	Project Independence	Project Independence	PI - Household Maintenance	1	0
		Project Independence		1	0
	Project Independence			1	0
RUSSEL GARDENS				1	0
RUSSELL GARDENS	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	5	0
		Project Independence		7	0
	Project Independence			7	0
RUSSELL GARDENS				7	0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
SADDLE ROCK	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		4	0
	Project Independence			4	0
	SADDLE ROCK			4	0
SANDS POINT	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	25	0
		Supervisor's Office		25	0
	Supervisor's Office			25	0
SANDS POINT			26	0	
SEARINGOWN	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
SEARINGOWN			1	2.0	
SEARINGTOWN	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	2.0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		6	0.3
	Community Services			6	0.3
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Court	1	0
			Code - Fence	1	0
			Code - Miscellaneous	1	0
			Code - Property Maintenance	1	0
			Code - Tree Removal	1	1.0
			Code Enforcement		5
	Department of Public Safety			6	0.2
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	3	0.3
			Hwy - Pothole	1	2.0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	1	6.0
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Planting	2	0.5
			Hwy - Tree Trimming / Removal Inspection	5	5.2
		Highway Department		16	2.3

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	7.0
			Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	7	0.9
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	2	1.5
		Street Lighting District		12	1.3
	Department of Public Works			28	1.9
	Planning and Building Department	Building Department	Bldg - Application Status	4	1.5
			Bldg - Construction Complaint	1	8.0
			Bldg - Illegal Housing	2	0
			Bldg - Suspect Work Without a Permit	1	0
	Building Department		8	1.8	
	Planning and Building Department			8	1.8
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	7	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		10	0.1	
	Project Independence			10	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0
			SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management		2	1.0
	Solid Waste Management			2	1.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	193	0
		Supervisor's Office		193	0
	Supervisor's Office			193	0
SEARINGTOWN				254	0.3
SEARRINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
SEARRINGTOWN				1	0
THOMASTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.5
		Street Lighting District		2	2.5
	Department of Public Works			2	2.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
		Inter Municipal Affairs		1	7.0
	Inter Municipal Affairs			1	7.0
	Project Independence	Project Independence	PI - Health and Mental Health	4	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	4.0

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
THOMASTON	Project Independence	Project Independence	PI - Program Registration	1	0
			PI - Taxi Service	4	0
		Project Independence		11	0.4
	Project Independence			11	0.4
THOMASTON				14	1.1
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	4.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		2	2.0
		Street Lighting District	Street Light - Light Out (Single)	2	3.0
			Street Light - Mark Out	1	0
			Street Light - On During Day	2	0.5
		Street Lighting District		5	1.4
	Department of Public Works			7	1.6
	Planning and Building Department	Building Department	Bldg - Employee Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
	UNIVERSITY GARDENS				10
UNIVESITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
UNIVESITY GARDENS				1	5.0
WESTBURY	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
WESTBURY				1	0
WESTBURY	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	8.0
		Adminstrative Services		1	8.0
		Adminstrative Services			1
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	1.5
			Animal Sh - Lost Animal	2	1.0
		Animal Shelter		4	1.2
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
Code Enforcement		Code - No Plates / Inoperable Vehicle	2	0	



# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0	
			Code - Property Maintenance	4	5.0	
			Code - Signs	1	4.0	
			Code - Unlawful Property Use	1	8.0	
		Code Enforcement			9	3.6
	Department of Public Safety			14	2.6	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0	
			Hwy - Grass Cut / Mow	1	2.0	
			Hwy - Pothole	1	0	
			Hwy - Sprinkler Damage	1	7.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	8	0	
		Highway Department			13	0.8
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	6	3.2	
			Street Light - Lights Out (Multiple)	1	0	
			Street Light - Mark Out	1	1.0	
		Street Lighting District			9	2.2
		Department of Public Works			22	1.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0	
			OIC - Inter Municipal SR	2	2.5	
		Inter Municipal Affairs			3	3.0
	Inter Municipal Affairs			3	3.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
		Parks and Recreation Department			1	7.0
	Parks and Recreation Department			1	7.0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	7.0	
			Bldg - Construction Complaint	1	6.0	
		Building Department			2	6.5
	Planning and Building Department			2	6.5	
	Project Independence	Project Independence	PI - Call Back Request	1	5.0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	3	3.7	
			PI - Program Registration	1	0	
			PI - Taxi Service	28	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence			38	0.4
	Project Independence			38	0.4	

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0	
			SWMA - From Transfer	1	1.0	
		Solid Waste Management			3	1.0
	Solid Waste Management			3	1.0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	1	0	
		Supervisor's Office			2	0
	Supervisor's Office			2	0	
	WESTBURY			88	1.4	
WESTBUTY	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0	
		Code Enforcement			1	0
	Department of Public Safety			1	0	
WESTBUTY			1	0		
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	2.0	
			CommSvc - Seasonal Programs Registration	5	0	
		Community Services			6	0.3
	Community Services			6	0.3	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	4	0.2	
			Animal Sh - Misc	1	3.0	
		Animal Shelter			5	0.8
		Code Enforcement	Code - Court	1	0	
			Code - Property Maintenance	1	6.0	
		Code Enforcement			2	3.0
	Department of Public Safety			7	1.4	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0	
		Highway Department			1	1.0
		Street Lighting District	Street Light - Light Out (Single)	1	2.0	
		Street Lighting District			1	2.0
	Department of Public Works			2	1.5	
	Planning and Building Department	Building Department	Bldg - Application Status	1	8.0	
		Building Department			1	8.0
	Planning and Building Department			1	8.0	
	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Household Maintenance	7	0.6	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	2	0.5	
			PI - Program Registration	1	4.0	
			PI - Taxi Service	44	0.0	
			PI - Taxi Service Cancellation	2	0	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service Complaint	3	1.3
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		65	0.2
	Project Independence			65	0.2
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		4	0
	Supervisor's Office			4	0
	WILLISTON PARK			85	0.4
WILLISTON PK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
WILLISTON PK			1	0	
carle place	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
carle place			1	3.0	
garden city park	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
garden city park			1	2.0	
manhasset	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		3	0
		Street Lighting District	Street Light - Cycles On / Off	2	6.0
		Street Lighting District		2	6.0
	Department of Public Works			5	2.4
manhasset			5	2.4	
mineola	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
mineola			1	0	
new cassel	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	5	0
		Highway Department		6	0
		Street Lighting District	Street Light - On During Day	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			7	0.1
new cassel			7	0.1	

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	14.0
		Adminstrative Services		1	14.0
		Adminstrative Services		1	14.0
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	2.0
			Street Light - Light Out (Single)	1	2.0
		Street Lighting District		2	2.0
	Department of Public Works			2	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
port washington				4	5.0
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
roslyn				1	0
roslyn heights	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
roslyn heights				1	0
searingtown	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
searingtown				1	0
	Community Services	Community Services	CommSvc - Educational Program	1	0
			CommSvc - From Transfer	1	0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services		5	0
		Community Services			5
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	1	3.0
			Animal Sh - Dog Adoption	52	0
			Animal Sh - Found Animal	1	1.0
			Animal Sh - Lost Animal	1	1.0
			Animal Sh - Misc	1	5.0
		Animal Shelter		56	0.2
		Cat Shelter	Cat Shelter - Call Back	13	3.5
		Cat Shelter		13	3.5
		Code Enforcement	Code - Call Back Request	85	3.1
			Code - Property Violations Search	136	1.9
			Code - Signs	1	0
		Code Enforcement			222

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Call Back Request	5	2.6
		<b>Parking Enforcement</b>		<b>5</b>	<b>2.6</b>
	<b>Department of Public Safety</b>			<b>296</b>	<b>2.0</b>
	Department of Public Works	Department of Public Works	DPW - Road Project	2	2.0
		<b>Department of Public Works</b>		<b>2</b>	<b>2.0</b>
		Highway Department	Hwy - Call Back Request	16	2.6
			Hwy - Catch Basin	1	4.0
			Hwy - Informational	1	0
			Hwy - Permits / Road Opening Application Request	5	0.6
			Hwy - Street Sign - Repair / Replace	2	4.5
			Hwy - Sump	2	0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>30</b>	<b>1.9</b>
		Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
		<b>Department of Public Works</b>		<b>33</b>	<b>1.8</b>
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	11	0
			HR - Medical and Insurance Benefits	6	3.3
			HR - Misc SR	1	6.0
			HR - Nova Time	1	1.0
			HR - Personnel and Employment	4	3.2
		<b>Human Resources and Finance</b>		<b>23</b>	<b>1.7</b>
	<b>Human Resources and Finance</b>			<b>23</b>	<b>1.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	5	0
			Park - Miscellaneous	1	0
			Park - Park Facilities Maintenance	11	1.5
			Park - Park Lights	1	4.0
			Park - Park Permit Application Request	14	0
			Park - Park and Recreation Literature Request	14	0
		<b>Parks and Recreation Department</b>		<b>46</b>	<b>0.4</b>
	<b>Parks and Recreation Department</b>			<b>46</b>	<b>0.4</b>
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	1	1.0
		<b>Board of Zoning Appeals</b>		<b>1</b>	<b>1.0</b>
		Building Department	Bldg - Call Back	11	1.5

# Town of North Hempstead Service Requests via 311 - by Community

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
	Planning and Building Department	Building Department	Bldg - Certificate Status	3	0
			Bldg - From Transfer	1	2.0
			Bldg - General Question Needs Answers	51	2.7
			Bldg - Inspection Request	1	0
			Bldg - Permit Question Needs Answers	7	1.3
		Building Department		74	2.3
		Planning Department	Planning - Call Back Request	4	3.5
		Planning Department		4	3.5
	Planning and Building Department			79	2.3
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	6	0
		Project Independence		11	0.2
	Project Independence			11	0.2
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	18	1.4
		Solid Waste Management		18	1.4
		Sustainability Department	SWMA - Recycling / STOP Call Back	4	5.0
		Sustainability Department		4	5.0
	Solid Waste Management			22	2.1
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	81	0
		311 Call Center		81	0
		Supervisor's Office	SupV - Airplane	1	0
			SupV - Complaint - Other Employee	1	10.0
			SupV - Helicopter	1	0
		Supervisor's Office		3	3.3
	Supervisor's Office			84	0.1
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	175	0
			Town Clerk - Block Party Application	4	0
			Town Clerk - Contracts & Bids	5	0
			Town Clerk - Death Certificate	84	0
			Town Clerk - Dog License	65	0
			Town Clerk - Domestic Partnership	3	0
			Town Clerk - Events and Scheduling	2	0
			Town Clerk - Filming Permit	2	0
			Town Clerk - Fishing License	1	0
			Town Clerk - Hunting License	2	0
			Town Clerk - Landscaping License	2	0
			Town Clerk - Liquor License	1	0

# **Town of North Hempstead Service Requests via 311 - by Community**

September 2012

City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Marriage Certificate	50	0
			Town Clerk - Marriage License	73	0
			Town Clerk - Miscellaneous	42	0
			Town Clerk - Parking Restrictions Removal Request	11	0
			Town Clerk - Peddler License	2	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Taxi and Limousine License	4	0
			Town Clerk - Tow Truck License	7	0
			Town Clerk - Waterways	1	0
				Town Clerk	537
	Town Clerk		537	0	
				1,137	0.8
Summary				5,332	0.8